



## Merchandise Return & Exchange Form

Before returning any merchandise, review the return policy at <https://shop.greatparks.org/FAQs>. If you have questions or concerns, email [merchandising\\_team@greatparks.org](mailto:merchandising_team@greatparks.org).

Include this form when returning or exchanging merchandise to ensure prompt and efficient service. Great Parks is not liable for merchandise returned without proper documentation..

### Order & Contact Information

Order#: \_\_\_\_\_

Name: \_\_\_\_\_

Shipping Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Original purchased product (size/color/description/qty): \_\_\_\_\_

### Exchange/Return Information:

Select one of the following options: Exchange \_\_\_\_\_ Return & Refund \_\_\_\_\_

Reason for Return/Exchange: \_\_\_\_\_

List your desired replacement(s) – include size/color/description/qty \_\_\_\_\_

Replacement item availability is not guaranteed due to limited product quantities. If an item is unavailable, a team member will contact you. Exchanges for items priced higher than the original purchase require payment of the price difference. For assistance, email [merchandising\\_team@greatparks.org](mailto:merchandising_team@greatparks.org).

Send exchanges and returns to:

Great Parks Shop  
Attn: Merchandise Returns/Exchange  
10500 Golfview Drive  
Cincinnati, Ohio 45231

We recommend using a traceable shipping service and purchasing insurance when returning items. Without these, we cannot guarantee receipt of your item and are not liable for lost or damaged packages. Shipping costs are non-refundable..

An additional shipping fee will be applied to exchanges.